# Ekene Eche

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## EDUCATION

**University of Houston–Clear Lake** Houston, TX
**Bachelor of Science in Computer Science, Minor in Cybersecurity —** May 2027
**GPA 3.43/4.00**

## CERTIFICATIONS

**CompTIA Security+ (SY0-701)** Aug 2026
**AWS Certified Solutions Architect – Associate (SAA-C03)** Aug 2026
**Cisco Certified CyberOps Associate** Dec 2025

## ORGANIZATIONS

**Society of Hispanic Professional Engineers (SHPE) | Member** 2025 – Present
**HawkNet Cybersecurity Student Organization | Member** 2025 – Present
**Hawk Tech | Member** 2025 – Present

## PROJECTS

**AWS Cloud Security & Threat Detection Lab** | AWS, IAM, S3, CloudTrail, AWS CLI

- Built a secure AWS environment with least-privilege IAM policies and S3 hardened using Block Public Access, SSE-S3 encryption, and versioning.
- Configured a CloudTrail trail with a dedicated log bucket and delivery policy, reviewing events to validate user actions, source IPs, and configuration changes.
- Tested controls by attempting unauthorized S3 uploads, investigating AccessDenied responses, and running IAM Access Analyzer for unintended external access.

**Splunk Security Monitoring & Automation** | Splunk Enterprise, Python, Windows

- Ingested Windows event logs into Splunk Enterprise and wrote searches surfacing failed logons and suspicious account activity.
- Automated log parsing and triage with Python to flag anomalies faster.

**Enterprise Identity & Access Management Lab** | Microsoft Entra ID

- Built an enterprise IAM environment in Microsoft Entra ID with RBAC, security groups, least-privilege access, and MFA.
- Developed Joiner-Mover-Leaver (JML) workflows and investigated sign-in and audit logs to identify suspicious access.

## PROFESSIONAL EXPERIENCE

**Call Center Manager, TTEC** Remote | Jul 2022 – Jul 2023

- Supervised 20+ employees, coached performance, and resolved escalated customer and technical issues while ensuring HIPAA compliance.

**Customer Service Representative II, TTEC** Remote | Jan 2022 – Jul 2022

- Handled 20–40+ daily cases involving web support, application issues, password resets, and account access.

**Technical Support Intern, U-Connect Telecommunication Services** May 2021 – Aug 2021

- Supported hardware, software, network, and application issues via phone, email, and ServiceNow.
- Performed account provisioning, access management, password resets, security patching, and incident documentation.
- Monitored system alerts and escalated phishing and unauthorized-access threats.

## SKILLS

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|---|---|
| **Security** | Threat detection, incident response, SIEM log analysis, vulnerability management, network security, encryption |
| **Cloud & IAM** | AWS (IAM, S3, EC2, VPC, CloudTrail, KMS), Microsoft Entra ID, RBAC, MFA, SSO, least-privilege access |
| **Programming** | Python, Java, SQL, HTML, Bash, Linux, Windows, OOP, Git |
| **Tools** | Splunk, ServiceNow, Wireshark, Active Directory |